



## **Outerlink Global Solutions Integrates with Golden Hour to Provide Communications Tracking Capabilities**

*Engagement will provide enhancements to communication tracking solutions for EMS first responders*

**Wilmington, Mass., Feb. 4, 2013** – [Outerlink Global Solutions](#), the leading satellite tracking and first-responder communications provider for mixed air and ground fleets, today announced it has integrated its all-in-one communications system with [Golden Hour](#), the only patented, integrated solution for the emergency medical transportation industry, to provide one-way communications tracking capabilities for EMS first responders.

Through this agreement, Golden Hour has built a software interface that integrates their Golden Hour Live Dispatch Service with Outerlink's CQ950 product line for EMS and first responders. This engagement will allow current and future Golden Hour customers to enhance their existing product capabilities, and have a more integrated and efficient communications system for their public safety tracking systems.

"Reliable communications tracking is vital for EMS first responders," said Steve Durante, CEO of Outerlink. "By integrating our proven hardware with Golden Hour's industry-leading dispatch system, we will enable Golden Hour customers to have the most innovative and reliable solution on the market."

Golden Hour integrates dispatch, clinical charting, analytics and billing and collections into a single, holistic service provided over the Internet for public safety first responders. The Golden Hour Dispatch Service integrates all the complex functions of an air medical communications, dispatch and transfer center to support multiple emergent and non-emergent patient transports.

"We look forward to expanding our working relationship with Outerlink and are confident that together we will provide a premier solution for the first responder and air medical market," said Eric Fleming, Vice President of Technology Operations, Golden Hour. "This plug-and-play solution will allow Golden Hour to easily offer enhanced capabilities to our customers while also upgrading the communications channels for their entire fleet."

### **About Outerlink Global Solutions**

Outerlink Global Solutions is a first-responder communications provider for M2M applications including voice, text, satellite tracking, and efficiency diagnostics for mixed air, ground, marine and utility mobile fleet operators. Founded in 1992 as a satellite tracking provider for aviation service organizations, Outerlink has incorporated its long standing public safety history and technological knowledge into a mobile communications platform of integrated next generation devices. These devices provide accurate, timely, and effective asset communications and tracking, field and fleet management solutions, and extensive computer-aided dispatch integration. Headquartered in Wilmington, MA, Outerlink currently services hundreds of air and ground customers throughout the EMS and Police & First Responder markets. Outerlink Global Solutions is focused on providing organizations with mobile assets via an integrated platform that improves tracking, communications, efficiency, and unparalleled redundancy.

### **About Golden Hour**

Golden Hour is the industry leader in Medical Transport Reimbursement, Compliance and Reporting, Computer Aided Dispatch, Clinical Charting, and Data Analytics. Golden Hour offers a complete line of billing and collection enhancement services and is the only patented integrated computerized solution for

the emergency medical transportation industry. For more information about Golden Hour, please visit [www.GoldenHour.com](http://www.GoldenHour.com) or contact us at 858.768.2500.

Press Contacts:

Colleen Fasold  
Outerlink Global Communications  
978.284.6062  
[cfasold@outerlink.com](mailto:cfasold@outerlink.com)

Rick Mosteller  
Golden Hour  
858.768.2500  
[rick@goldenhour.com](mailto:rick@goldenhour.com)

Ariel Burch  
PAN Communications  
617.502.4300  
[outerlink@pancomm.com](mailto:outerlink@pancomm.com)